



# **HORIZON SECURITY SERVICES INC.**

**COMMERCIAL, RESIDENTIAL , AND INDUSTRIAL SECURITY SERVICES**

Phone#(888) 255-6895. Fax# (425) 337-7246

---

**RE: Noise Complaints, Parking Issues, Suspicious Activity, Etc.**

**Dear Residents of Silver Firs II,**

Management for the Silver Firs II community has contracted with Horizon Security Services Inc. to provide courtesy patrol services for your community.

**In the event of non-serious complaints such as:** noise complaints, parking problems or other non-violent situations, please contact Horizon Security Services and we will dispatch officers to respond to the situation during patrol hours. In these instances, the Police Department does not need to be called. **In the event of a serious crime** such as: physical assault, domestic violence or robbery, please contact the police department first (by calling 911). After notifying the police, you should then notify Horizon Security Services by calling **(888) 255-6895**. This allows our officers to gather important information from the police in order to pass it on to management at your community.

As mentioned before, in the event of fire, medical emergencies or acts of aggression, **PLEASE CALL 911** first, then call Horizon Security Services at **(888) 255-6895**. This will connect you with our dispatchers who will assist you and direct patrol officers to handle the situation. If in doubt, please call the Police first, then call Horizon Security Services.

The hours for response by Horizon Security Service's Patrol division are currently between **6:00 p.m. and 6:00 a.m.**, seven days a week. This means that you may call for an officer to respond to security/parking situations between these hours. However, our dispatch center is open 24 hours per day, 7 days per week, to take information concerning activities at Silver Firs II. Please call us to report activities that could lead to thefts or property damage (i.e., People loitering, suspicious activities, etc.)

We look forward to serving you. If you have any questions or concerns, please feel free to call us at **(888) 255-6895**.

**Thank you.**